ESET SysInspector

User guide
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Introduction to ESET SysInspector

ESET SysInspector is an application that thoroughly inspects your computer and displays comprehensively gathered data. Information like installed drivers and applications, network connections or important registry entries can help you investigate suspicious system behavior due to software or hardware incompatibility or malware infection.

You can access ESET SysInspector two ways:

1. From the integrated version in Windows ESET Security solutions.

2. By downloading the standalone version (*SysInspector_nt64_<%LANGUAGE%>.exe*) for free.

Both versions are identical in function and have the same program controls. The only difference is how outputs are managed. The standalone and integrated versions allow you to export system snapshots to a .xml file and save them to disk. However, the integrated version also allows you store your system snapshots directly in **Tools** > **ESET SysInspector**.

ESET SysInspector is as part of several ESET products like ESET Endpoint Antivirus or ESET Endpoint Security.

Scanning your computer with ESET SysInspector can take some time. It may take anywhere from 10 seconds up to a few minutes, depending on your hardware configuration, operating system and the number of applications installed on your computer.

Starting ESET SysInspector

If you already have one of the Windows ESET Security solutions installed, you do not need to download the standalone version. ESET SysInspector is already installed on your system:

1. Run ESET SysInspector directly from the Start Menu (click ESET SysInspector).

2. Wait while ESET SysInspector inspects your system, which could take up to several minutes.

If you do not have one of the ESET Security solutions installed:

1. Download ESET SysInspector standalone version from the ESET website:

   `Download 32-bit` `Download 64-bit`

> **i** ESET SysInspector is available only for several languages. Go to ESET website and check if the language version you want to download is available.

2. To start ESET SysInspector, run the *SysInspector_nt64_<%LANGUAGE%>.exe* executable you downloaded from the ESET website.

3. Wait while ESET SysInspector inspects your system, which could take up to several minutes.

System requirements for ESET SysInspector

For seamless operation of ESET SysInspector, the system should meet the following hardware and software requirements (default product settings):

Processors Supported

Intel or AMD processor, 32-bit (x86) with SSE2 instruction set or 64-bit (x64), 1 GHz or higher
ARM64-based processor, 1 GHz or higher

Operating Systems

Microsoft® Windows® 11

Microsoft® Windows® 10
Microsoft® Windows® Server 2022, Server 2019, Server 2016

Working with ESET SysInspector

The main program window is divided into several major sections:

- Home

- General

- Log

- Settings

Home

Start by generating a personal or anonymous log according to your preferences. A personal log also displays the log name and path compared to an Anonymous log.

After generating a log, gathered data appear in the Log window. General information and statistics about the log are available in the General window.

Open file in the supported file type (.esil, .json, .xml) from your device or **Save file** to your device in supported file type (.esil, .json, .zip).

In the **Recent files** section, click the snapshot you want to be displayed, and the **Log** window automatically opens.

General
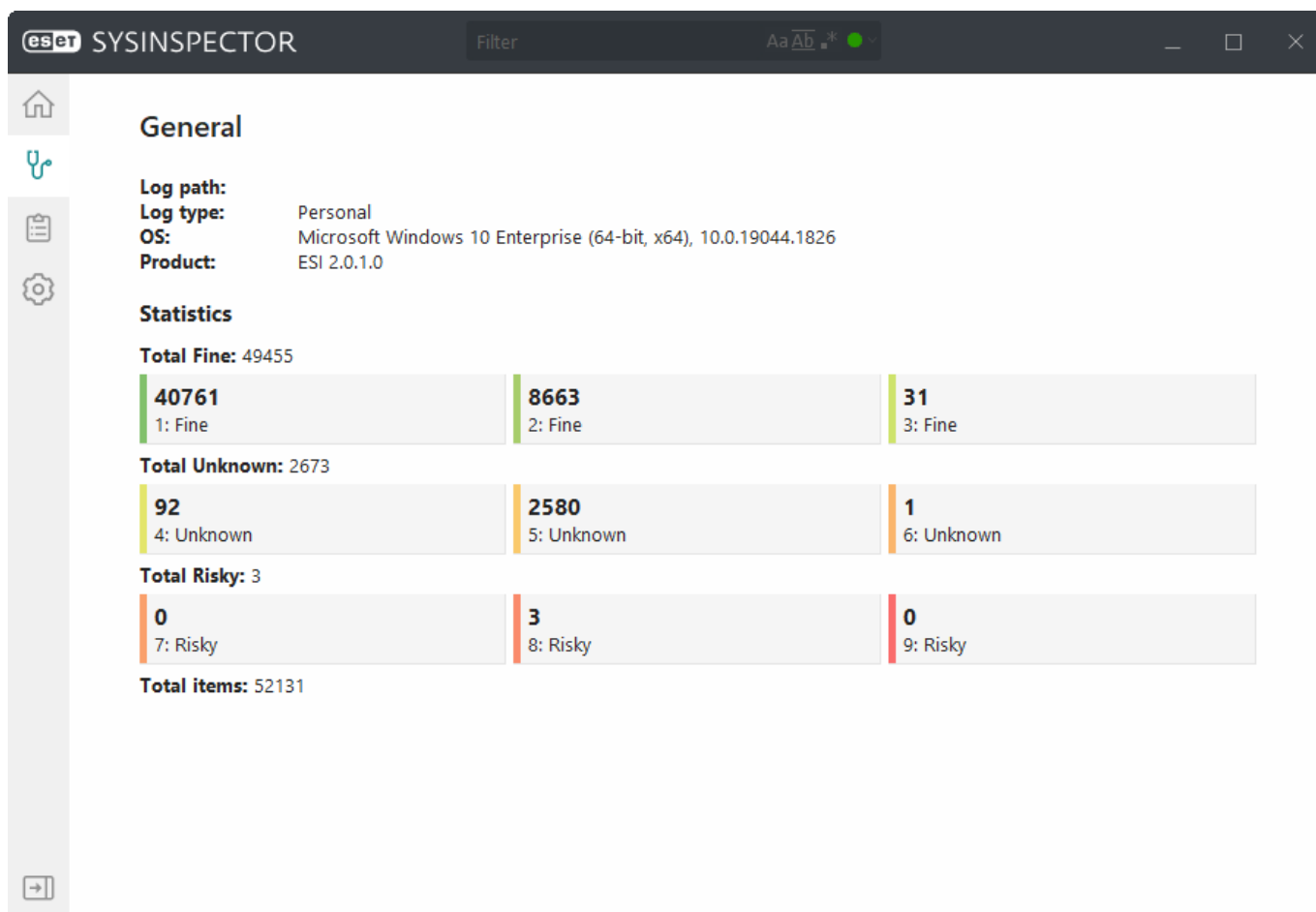
In this window, you will find **General** information about the log (log name, log path, log type, type of OS and product, where the snapshot was created).

In the **Statistics** section, a number of files according to severity is displayed.

Risk level	File
1	officially clean
2	most probably clean
3,4,5	probably clean
6	potentially unsafe application
7	potentially unwanted application
8,9	infected

Log

For clarity, the Log window is divided into several major sections:

- the program controls are located on the top of the main program window

- the navigation window with expanders

- the description section

- the details section at the bottom of the main program window
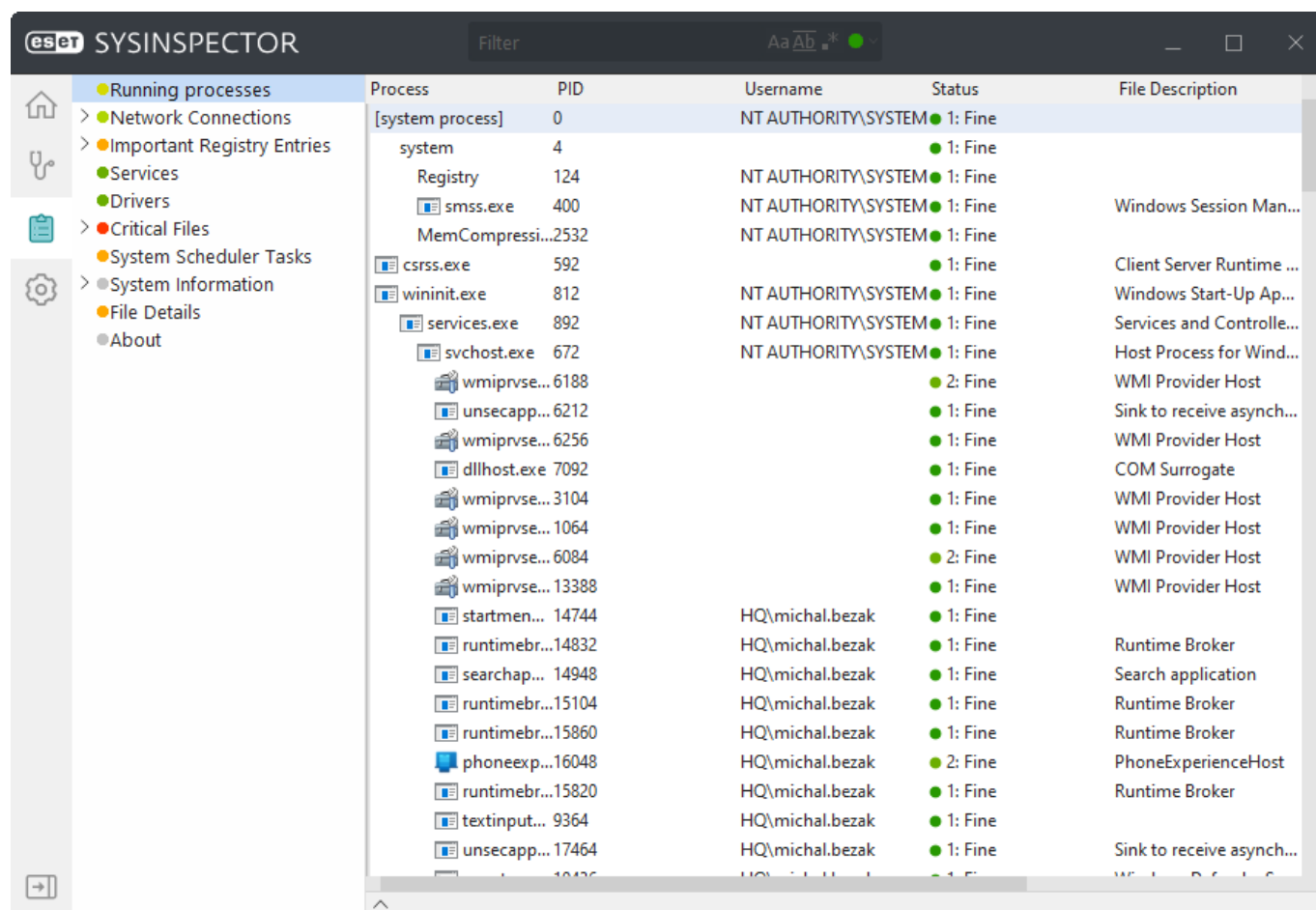
Filtering

Use Item filtering to find suspicious files or registry entries in your system. You can customize your search results (**Ctrl + F**) to find the entry that you want:

- **By selecting the color**—you can filter items by their Risk Level: Fine (green), Unknown (orange) or Risky (red):

Risk level	File
Green: **1**	officially clean
Yellow: **5**	probably clean
Red: **9**	infected

If the filter is set to the green color, then all clean items are displayed. The program filters out all items requiring your attention by selecting the orange color. The program displays only known harmful items with the filter set to red.

All items labeled as risk 9 can pose a security risk. If you are not using a security solution from ESET, we recommend scanning your system with ESET Online Scanner if ESET SysInspector has found any such item. ESET Online Scanner is a free service.

- **By selecting the Match case**—click the [Aa] icon in the Filter field, and all items containing the typed expression will be displayed.

- **By selecting the Match whole word**—click the [Ab] icon to search only for an exact match.

- **By selecting the Use Regular Expressions**—click the ⊡ icon.
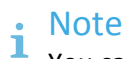
> **ⓘ Note**
> You can select several filters simultaneously, according to your requirements.

Settings

Settings

File extension association—When enabled, the log saved to your device in the .esil format opens directly in the ESET SysInspector. Otherwise, you need to open the log from the ESET SysInspector main program window > **Home** > **Open file**.

User interface

Language—Select the language you want to use from the drop-down menu.

Localized log—Enable the toggle; for example, module names are displayed in the ESET SysInspector language.

Theme—Set the visualization of the ESET SysInspector to Auto, Light or Dark.

About

Information about version of ESET SysInspector and the list of program modules.

Keyboard shortcuts

Key shortcuts that can be used when working with the ESET SysInspector include:

File

Ctrl+O	opens existing log
Ctrl+S	saves created logs

Generate

Ctrl+G	generates a standard computer status snapshot
Ctrl+H	generates a computer status snapshot that may also log sensitive information

Item Filtering

1, O	fine, risk level 1-9 items are displayed
2	fine, risk level 2-9 items are displayed
3	fine, risk level 3-9 items are displayed

4, U	unknown, risk level 4-9 items are displayed
5	unknown, risk level 5-9 items are displayed
6	unknown, risk level 6-9 items are displayed
7, B	risky, risk level 7-9 items are displayed
8	risky, risk level 8-9 items are displayed
9	risky, risk level 9 items are displayed
-	decreases risk level
+	increases risk level

View

Space	collapses item

Other controls

Ctrl+A	marks all items
Ctrl+C	copies the current item's tree
Ctrl+Z	copies a path to a file (if the item is related to a file)
Ctrl+F	switches to the search field

Miscellaneous

F1	view help
Alt+F4, Alt+Shift+F4	closes program without asking

Command line parameters

ESET SysInspector supports generating reports from the command line using these parameters:

-h	--help	display useful information
-g	--generate	Generate sysinspector log. If path is not defined, the current directory will be used on silent modes.
-p	--privacy	generate log with sensitive information omitted
-z	--zip	save outcome log in compressed zip archive
-s	--silent	suppress GUI window
-u	--supersilent	suppress GUI window and command line output

> ✓ Usage:
> `Sysinspector.exe [log_path] [/generate=log.esil] [/privacy] [/zip]`
> To load specific log, use: *SysInspector.exe log.esil*
> To generate and save log to file without GUI in a compressed file, use: *SysInspector.exe --generate C:\path\log.zip --zip --silent*
> To generate log excluding sensitive information with GUI, use: *SysInspector.exe -g -p*

> ℹ️ If the name of the file/folder contains a gap, then should be taken into inverted commas.

FAQ

Does ESET SysInspector require Administrator privileges to run ?

While ESET SysInspector does not require Administrator privileges to run, some of the information it collects can only be accessed from an Administrator account. Running it as a Standard User or a Restricted User will result in it collecting less information about your operating environment.

Does ESET SysInspector create a log file ?

ESET SysInspector can create a log file of your computer's configuration. To save one, click **Home** > **Save file** in the main program window. Logs are saved in XML format. By default, files are saved to the *%USERPROFILE%\My Documents* directory, with a file naming convention of "sysInspector_DD-MM-YYYY_HH-MM-SS.esil". You may change the location and name of the log file to something else before saving if you prefer.

How do I view the ESET SysInspector log file ?

To view a log file created by ESET SysInspector, run the program and click **Home** > **Open file** in the main program window. If you need to frequently view ESET SysInspector log files, we recommend creating a shortcut to the SYSINSPECTOR.EXE file on your Desktop; you can then drag and drop log files onto it for viewing.

Is a specification available for the log file format? What about an SDK ?

At the current time, neither a specification for the log file or an SDK are available since the program is still in development. After the program has been released, we may provide these based on customer feedback and demand.

How does ESET SysInspector evaluate the risk posed by a specific object ?

In most cases, ESET SysInspector assigns risk levels to objects (files, processes, registry keys and so forth) using a series of heuristic rules that examine the characteristics of each object and then weight the potential for malicious activity. Based on these heuristics, objects are assigned a [risk level](#) from 1 - Fine (green) to 9 - Risky (red). In the left navigation pane, sections are colored based on the highest risk level of an object inside them.

Does a risk level of "6 - Unknown (red)" mean an object is dangerous ?

ESET SysInspector's assessments do not guarantee that an object is malicious – that determination should be made by a security expert. What ESET SysInspector is designed for is to provide a quick assessment for security experts so that they know what objects on a system they may want to further examine for unusual behavior.

Why does ESET SysInspector connect to the internet when run ?

Like many applications, ESET SysInspector is signed with a digital signature "certificate" to help ensure the software was published by ESET and has not been altered. To verify the certificate, the operating system contacts a certificate authority to verify the identity of the software publisher. This is normal behavior for all digitally-

signed programs under Microsoft Windows.

What is Anti-Stealth technology ?

Anti-Stealth technology provides effective rootkit detection.

If the system is attacked by malicious code that behaves as a rootkit, the user may be exposed to data loss or theft. Without a special anti-rootkit tool, it is almost impossible to detect rootkits.

Why are there sometimes files marked as "Signed by Microsoft", having a different "Company Name" entry at the same time ?

When trying to identify the digital signature of an executable, ESET SysInspector first checks for a digital signature embedded in the file. If a digital signature is found, the file will be validated using that information. If a digital signature is not found, the ESI starts looking for the corresponding CAT file (Security Catalog - *%systemroot%\system32\catroot*) that contains information about the executable file processed. If the relevant CAT file is found, the digital signature of that CAT file will be applied in the validation process of the executable.

This is why there are sometimes files marked as "Signed by Microsoft", but having a different "CompanyName" entry.

ESET SysInspector as part of ESET products

To open the ESET SysInspector section in ESET Endpoint Antivirus or ESET Endpoint Security:

1. Click the **Tools** pane.

2. Click **ESET SysInspector**.
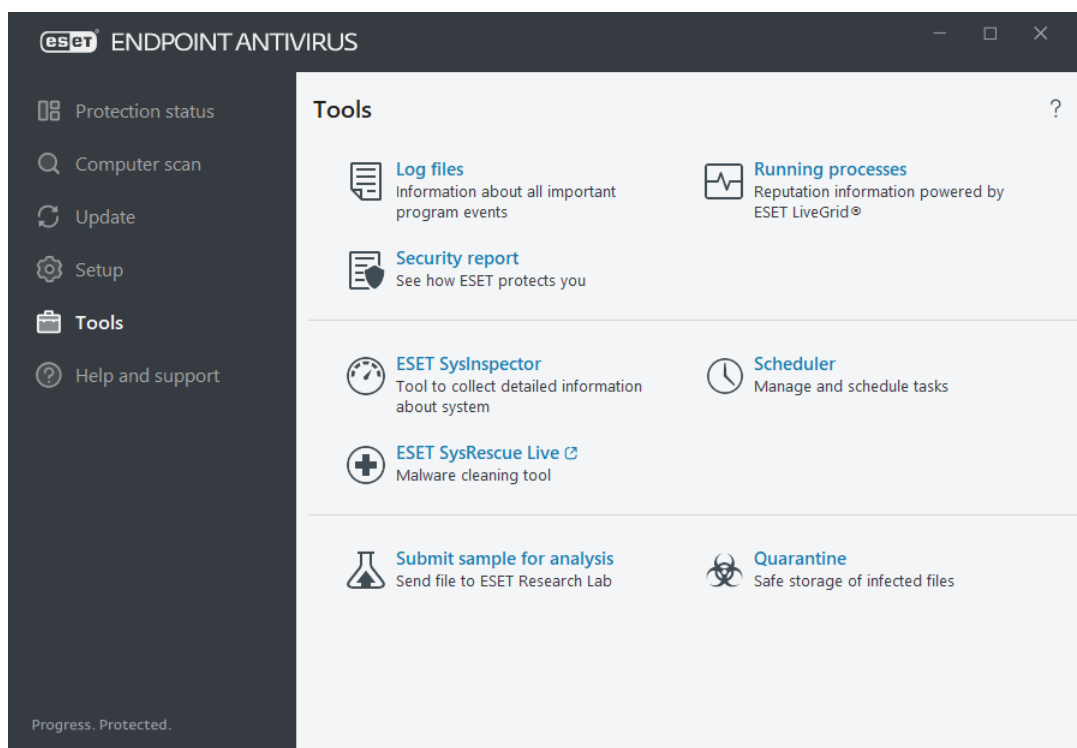
To open the ESET SysInspector section in ESET NOD32 Antivirus, ESET Internet Security or ESET Smart Security

Premium, click **Tools** > **ESET SysInspector** and you will be redirected to the latest version of ESET SysInspector online help where you can download the latest version of ESET SysInspector.

It contains basic information about the created snapshots such as create time, a short comment, name of the user that created the snapshot and snapshot status.

The management system in the ESET SysInspector window is similar to that of computer scan logs, or scheduled tasks. All operations with system snapshots – show, create and delete – are accessible within one click.

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Effective as of October 19, 2021.

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12

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16. **Transfer of the License**. The Software can be transferred from one Computer to another, unless contrary to the terms of the Agreement. If not contrary to the terms of the Agreement, the End User shall only be entitled to permanently transfer the License and all rights ensuing from this Agreement to another End User with the Provider's consent, subject to the condition that (i) the original End User does not retain any copies of the Software; (ii) the transfer of rights must be direct, i.e. from the original End User to the new End User; (iii) the new End User must assume all the rights and obligations incumbent on the original End User under the terms of this Agreement; (iv) the original End User has to provide the new End User with documentation enabling verification of the genuineness of the Software as specified under Article 17.

17. **Verification of the genuineness of the Software.** The End User may demonstrate entitlement to use the Software in one of the following ways: (i) through a license certificate issued by the Provider or a third party appointed by the Provider; (ii) through a written license agreement, if such an agreement was concluded; (iii) through the submission of an e-mail sent by the Provider containing licensing details (user name and password). License information and End User identification data in compliance with Privacy Policy may be required for the purpose of Software genuineness verification.

18. **Licensing for public authorities and the US Government**. The Software shall be provided to public authorities, including the United States Government, with the license rights and restrictions described in this Agreement.

19. **Trade control compliance**.

a) You will not, directly or indirectly, export, re-export, transfer or otherwise make available the Software to any person, or use it in any manner, or be involved in any activity, that could result in ESET or its holding companies, its subsidiaries, and the subsidiaries of any of its holding companies, as well as entities controlled by its holding companies ("Affiliates") being in violation of, or being subject to, negative consequences under trade control laws which include:

i. any laws that control, restrict, or impose licensing requirements on export, re-export or transfer of goods, software, technology, or services, issued or adopted by any government, state or regulatory authority of the United States of America, Singapore, the United Kingdom, the European Union or any of its Member States, or any country in which obligations under the Agreement are to be performed, or in which ESET or any of its Affiliates are incorporated or operate, and

ii. any economic, financial, trade or other, sanction, restriction, embargo, import or export ban, prohibition on transfer of funds or assets or on performing services, or equivalent measure imposed by any government, state or regulatory authority of the United States of America, Singapore, the United Kingdom, the European Union or any of its Member States, or any country in which obligations under the Agreement are to be performed, or in which ESET or any of its Affiliates are incorporated or operate.

(legal acts referred to in points i, and ii. above together as "Trade Control Laws").

b) ESET shall have the right to suspend its obligations under, or terminate, these Terms with immediate effect in the event that:

i. ESET determines that, in its reasonable opinion, the User has breached or is likely to breach provision of Article

19 a) of the Agreement; or

ii. the End User and/or the Software become subject to Trade Control Laws and, as a result, ESET determines that, in its reasonable opinion, the continued performance of its obligations under the Agreement could result in ESET or its Affiliates being in violation of, or being subject to negative consequences under, Trade Control Laws.

c) Nothing in the Agreement is intended, and nothing should be interpreted or construed, to induce or require either party to act or refrain from acting (or to agree to act or refrain from acting) in any manner which is inconsistent with, penalized, or prohibited under any applicable Trade Control Laws.

20. **Notices**. All notices and returns of the Software and Documentation must be delivered to: ESET, spol. s r. o., Einsteinova 24, 85101 Bratislava, Slovak Republic, without prejudice to ESET's right to communicate to You any changes to this Agreement, Privacy Policies, EOL Policy and Documentation in accordance with art. 22 of the Agreement. ESET may send You emails, in-app notifications via Software or post the communication on our website. You agree to receive legal communications from ESET in electronic form, including any communications on change in Terms, Special Terms or Privacy Policies, any contract proposal/acceptance or invitations to treat, notices or other legal communications. Such electronic communication shall be deemed as received in writing, unless applicable laws specifically require a different form of communication.

21. **Applicable law**. This Agreement shall be governed by and construed in accordance with the laws of the Slovak Republic. The End User and the Provider hereby agree that the principles of the conflict of laws and the United Nations Convention on Contracts for the International Sale of Goods shall not apply. You expressly agree that any disputes or claims ensuing from this Agreement with respect to the Provider or any disputes or claims relating to use of the Software shall be settled by Bratislava I District Court and You expressly agree to the said court exercising jurisdiction.

22. **General provisions**. Should any of the provisions of this Agreement be invalid or unenforceable, this shall not affect the validity of the other provisions of the Agreement, which shall remain valid and enforceable under the conditions stipulated therein. This Agreement has been executed in English. In case any translation of the Agreement is prepared for the convenience or any other purpose or in any case of a discrepancy between language versions of this Agreement, the English version shall prevail.

ESET reserves the right to make changes to the Software as well as to revise terms of this Agreement, its Annexes, Addendums, Privacy Policy, EOL Policy and Documentation or any part thereof at any time by updating the relevant document (i) to reflect changes to the Software or to how ESET does business, (ii) for legal, regulatory or security reasons, or (iii) to prevent abuse or harm. You will be notified about any revision of the Agreement by email, in-app notification or by other electronic means. If You disagree with the proposed changes to the Agreement, You may terminate it in accordance with Art. 10 within 30 days after receiving a notice of the change. Unless You terminate the Agreement within this time limit, the proposed changes will be deemed accepted and become effective towards You as of the date You received a notice of the change.

This is the entire Agreement between the Provider and You relating to the Software and it supersedes any prior representations, discussions, undertakings, communications or advertising relating to the Software.

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Privacy Policy